

New Court Cottages Terms and Conditions

- The conditions of rental are between the guest and the owner. The contract is deemed to have been made once the guest has paid a deposit and the owner has despatched a confirmation of booking.
- The person whose name appears on the Booking Form agrees to take full responsibility for ensuring that all members of the party adhere to the Conditions of Let set out below.
- The number of people occupying any one Property is limited to that stated in the brochure or website, unless by prior consent with the Owner.
- Please notify the Owner of any cancellation. In the event of cancellation by a guest, we will refund the guest in full if the cancelled period is re-let. If the Property cannot be re-let then a 50% refund will be given.
- Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible. Our liability for cancellation will be limited to payments made to us.
- Well behaved dogs are welcome at an additional cost of £25 per dog per stay. They must be well-behaved and should not be left unattended in the property. They are not permitted in the bedrooms or on any furniture in the property. If damage or extra cleaning is caused by pets the guest may be billed for that charge.
- Extra guests beyond 4 for Yaffle Barn and 2 for The Snug are charged at £25 per person per night to a maximum of 6 in Yaffle Barn and 4 in The Snug.
- No smoking is permitted inside the Cottages.
- You accept that the responsibility for personal property of guests occupying the accommodation is solely theirs. All vehicles are also left at the guest's risk.
- Guests agree to absolve the Owner of any responsibility for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, or from any illness or injury arising from any causes.
- You agree to use the Property solely for its intended purpose as self-catering accommodation and to accept the Owners right to refuse to hand over the Property to any person deemed unsuitable to take charge.
- The owner reserves the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- The Owners or agents have the right to access the Property at all reasonable times. We will only ever request access to the property in case of an emergency.

- You must respect and look after the accommodation during your stay and must leave the Property clean and tidy. Please let us know of any damage or breakages so we can repair or replace them for the next guests. We reserve the right to charge for any damage or breakages.
- You must vacate the Property by 10am at the latest on your day of departure unless special arrangements have been agreed with the Owner.
- Guest arrival time is from 3pm onwards.
- All of our portable electrical appliances have been tested and approved within the terms of the new Fire Assessment Regulations. Use of personal electrical equipment is at your own risk.
- Bookings cannot be accepted from persons under eighteen years of age.
- We reserve the right to refuse a booking without giving any reason.
- We reserve the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- The client may in no circumstance re-let or sublet the property, even free of charge.
- The internet connection is available (at no extra cost) subject to technical availability.
- The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building or grounds.
- All inventory must remain in the property it was in at arrival and not be taken to another property.
- Children under 18 must be supervised by their parents/guardians at all times.
- We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
- This property is privately owned and is our home. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.